



## Report of the Cabinet Member for Care, Health and Ageing Well

### Adult Services Scrutiny Performance Panel – 23<sup>rd</sup> October 2018

#### POLICY COMMITMENTS

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| <b>Purpose</b>                        | To outline the Council's Policy Commitments in relation to Adult Services  |
| <b>Content</b>                        | This report includes the full set of Policy Commitments as agreed by full Council on 26 <sup>th</sup> July 2017, which apply to Adult Services. The latest progress update in relation to all Policy Commitments had not been finalised at the time of writing the report. Therefore, an update is not provided. However, it is anticipated that the Panel will discuss progress with the Cabinet Member at the Meeting. |
| <b>Councillors are being asked to</b> | Give their views on progress to date.  |
| <b>Lead Councillor(s)</b>             | Cllr Mark Child, Cabinet Member for Care, Health and Ageing Well   |
| <b>Lead Officer(s)</b>                | Dave Howes, Director of Social Services<br>Alex Williams, Head of Adult Services   |
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## 1. Background

- 1.1 Full Council adopted the Policy Commitments for the current term at its meeting on 26<sup>th</sup> April 2017.
- 1.2 118 Policy Commitments were adopted. Of these some will be delivered either wholly by Adult Services or in partnership between Adult Services, Poverty and Prevention and Housing and Public Protection.
- 1.3 This paper summarises those commitments as they relate to Adult Services.

## 2. Adult Services Policy Commitments

- 2.1 The Policy Commitments are set out below.
- 2.2 It should be noted that for some of the Policy Commitments, Adult Services is not solely responsible but the Policy Commitments will be delivered in partnership with other parts of the Council, most notably Housing and Public Protection, and Poverty and Prevention.

| Policy Commitment  | Success criteria  |
|--|---|
| Promoting Community Safety   |   |
| <i>57. Support people to live independently by ensuring a network of local area co-ordinators is established to cover the whole of Swansea.</i>  | <ul style="list-style-type: none"><li>• Expansion to all 22 identified areas within the City and County of Swansea</li><li>• Demonstrable social return of investment</li></ul> |
| Standing Up for Council Employees  |   |
| <i>76. Work towards eliminating the use of exclusivity in zero hour contracts within the Authority, to give certainty to employees about their hours of work. Sign up to Unison's care standard in order to protect and support workers.</i> | For Adult Services: <ul style="list-style-type: none"><li>• Adoption of Unison Ethical Care Charter</li><li>• Implementation of the key aspects of the Charter</li></ul>        |

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| Building Better, Affordable and Energy Efficient Homes  |   |
| <i>83. Support independent living; provide improved options for older people; increase funding for housing co-operatives and mutual housing, and prioritise those in housing need, especially the homeless.</i>   | <ul style="list-style-type: none"> <li>• Clear Commissioning Strategy for Older People in place, which identifies population needs in relation to accommodation and how these will be addressed.</li> <li>• Market development to support that need.</li> </ul>   |
| Independence Dignity and respect  |   |
| <i>94. Promote independent living, providing people with the support to live in their own homes with dignity and respect as long as they want.</i>  | <ul style="list-style-type: none"> <li>• Appropriate services are in place to support people at home for longer.</li> <li>• Numbers of funded residential/nursing places decrease.</li> </ul>   |
| Prevention and Health Promotion   |   |
| <i>95. Deliver integrated services to ensure a continued focus on prevention and early intervention - investing in the conditions which maintain independence and support families, rather than dealing with the consequences of family breakdown and ill health.</i> | <ul style="list-style-type: none"> <li>• Adoption and implementation of the Western Bay Model for Intermediate Tier services</li> <li>• Adoption and implementation of the new Adult Services Practice Framework</li> <li>• Development and Delivery of the Adult Services offer in relation to the Council's Prevention Strategy.</li> </ul>   |
| <i>96. Review the effectiveness of social service provision and reinvesting and redesigning services to make them sustainable for the long term.</i>  | <p>Completion and agreement of the preferred options of the 4 Adult Services Commissioning Reviews, in relation to:</p> <ul style="list-style-type: none"> <li>• Domiciliary Care</li> <li>• Residential Care for Older People</li> <li>• Day Services for Older People</li> <li>• Accommodation and Day Related Support for People with Learning Disabilities, Physical Disabilities and Mental Ill-Health.</li> </ul> |

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| 97. <i>Work with other partners to identify investment opportunities for new facilities to create sheltered accommodation, and extra care facilities to deliver next generation elderly care services.</i>   | See Policy Commitment 83  |
| 98. <i>Help people stay healthy and age well</i>   | <ul style="list-style-type: none"> <li>• Delivery of the Ageing Well Plan</li> </ul>                                    |
| Better Services  |   |
| 99. <i>Adopt the new Welsh Community Care Information System and work with regional and health service partners and re-design services to ensure greater integration and collaboration between health and social care systems to improve patient services.</i> | <ul style="list-style-type: none"> <li>• Signing off the Deployment Order</li> <li>• Implementation of WCCIS</li> </ul> |
| Helping people recover   |   |
| 100. <i>Invest in services to help people re-able and recover so that they are able to return to living an active and productive life.</i>   |   |
| Focusing on those most in need   |   |
| 101. <i>Focus resources for residential care on those with the most complex needs so that they are properly supported</i>  | See Policy Commitment 95  |
| Older people   |   |
| 102. <i>Work with older people and the Older People's Commissioner for Wales to establish a Charter for Older People to ensure that our commitment is delivered.</i>   | <ul style="list-style-type: none"> <li>• Establishment of a Charter for Older People</li> </ul>                         |
| Swansea – a Dementia Friendly City   |   |
| 103. <i>Working with partner organisations, local</i>  | <ul style="list-style-type: none"> <li>• Achieving Dementia Friendly Status.</li> </ul>                                 |

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| <i>employers and the third sector. Develop Swansea's status as the first Dementia Friendly City in Wales.</i>   |   |
| <b>Public Interest above Private Profit</b>   |   |
| <i>104. Intervene in the social care provider market and explore how it can expand the provision of council run services. Specifically we will work in social and residential care to ensure, where provision is of last resort, that there is a diverse range of suppliers, including not-for-profit, cooperative and social enterprise providers.</i> | <ul style="list-style-type: none"> <li>• Adoption of Commissioning Strategies in relation to client groups which identify population need and service provision required.</li> <li>• Service reviews and market development linked to those Commissioning Strategies</li> </ul>         |
| <b>Investing in Our People</b>  |   |
| <i>105. Continue to invest in our staff at all levels in social services and build stronger links with Swansea's universities and others, so that providers of these vital services keep abreast of best practice and new innovations in research, treatment and delivery.</i>  | <ul style="list-style-type: none"> <li>• Development and Implementation of overall Workforce Development Plan for Adult Services and Child and Family Services.</li> <li>• Ongoing work with the University to develop social work practice and learning from best practice.</li> </ul> |

### **3 Conclusions**

3.1 The Scrutiny Performance Panel is asked to consider the Policy Commitments as they relate to Adult Services.